TALE LITE

Upgraded Elizabeth agency reopened in new location

A win-win situation for motorists and employees

Ribbon cutting ceremonies on March 23 marked the opening of the new 3,500 square foot Elizabeth Agency at 65 Jefferson Ave.

Zoila Castillo, (behind computer, on right), Supervisor of the Elizabeth Agency, introduces her staff to Director Skip Lee at the recent opening of the remodeled agency.

As the fifth agency to be upgraded in the last two years, Elizabeth joins the newly opened Bridgeton, Eatontown, Rio Grande and Freehold agencies. Union county motorists can now transact motor vehicle business in a large, modern, comfortable environment. Staffed by 12 employees, the agency handles about 220,000 transactions a year.

"Problems with the air conditioning system and overcrowding in the former smaller agency that the new agency replaced made it difficult for our employees to work and for our customers to do business. The larger agency definitely is a win-win situation for everyone," Director Skip Lee said.

The new agency also offers a written driver license test area. Previously, Elizabeth-area motorists had to travel to Rahway or Springfield to take a written driver test.

Ten computer terminals are used for the written test, rather than pencil and paper.

Open Monday to Friday from 8 a.m. until 4:30 p.m., and Tuesday night until 7:30 p.m., the agency provides all basic motorist services, such as issuing driver licenses, registrations, titles and license plates.

Amelia Lesko is presented a retirement letter and plaque by Director Skip Lee for her 14 years of MVS service. She was Support Services Representative 1 in Data Output until her retirement on December 31, 1992. She joined the division in July 1978 as Clerk, and advanced to Senior and Principal Clerk before her promotion to SSR1 in December 1988.

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Motor Vehicle Services

John Bender honored by Motor Vehicle Services

John Bender, recently appointed Deputy Attorney General in charge of Administrative Agency Advice and Agency Procedures, was honored by Motor Vehicle Services on March 9, 1993 for the assistance he has given the division over the years.

Director Skip Lee and Deputy Director Michael Santaniello presented him with a plaque expressing "thanks and appreciation for his unending assistance to the Division of Motor Vehicles." The presentation ceremony was attended by members of the Executive Committee and the Legal Services staff.

John Bender (center), Deputy Attorney General in Charge of Administrative Agency Advice and Agency Procedures, accepts a "thanks" plaque from Director Skip Lee and Deputy Director Michael Santaniello.

Beginning his assignment to the division in 1982, Bender represented MVS in administrative hearings and appeals, including the implementation of the automobile insurance surcharge.

He also participated in MVS reform efforts, drafted legislation and regulations, and supervised the work of outside counsel in representing MVS in fatal accident hearings.

Since June 1989, as Assistant Chief of the Licensing and Economic Development Section (LEDS), he became responsible for the supervision of MVS assignments to other LEDS staff members.

A graduate of Boston College, he received a master of arts from Fordham University and is a 1980 graduate of Seton Law School.

MVS TALK

The stork paid three visits to Information and Systems Management people recently. New arrivals to their families are two boys: Travan Green to **Etoria Green**, SSR2, Special Services on February 11, 1993, and Emmanuel Paul to **Maria Robinson**, SSR3, Data Entry on December 9, 1992; and a girl, Rashana Kahlia to **Cora Sandy**, SSR3, Data Entry on November 20, 1992.

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Congratulations to **Richard McGinn**, Coordinator of the Deptford Regional Service Center, and his wife, Peggy, on becoming new grandparents. Their daughter, Marjorie McGinn, gave birth to 2 lb., 2 oz. Halycy K. McGinn on January 24, 1993. Best wishes also to Halycy's two uncles, James Sweetman, Supervisor 2 at the Flemington Inspection Station, and Gordon McGinn, Supervisor 3 at the Eatontown Inspection Station.

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Three Data Entry employees recently took their wedding vows. They are **Joyce Leven**, SSR1, to Ernest (George) Rollin; **Karen Buchanan**, SRR2, to Anthony G. Wheeler, and **Juanita Fulford**, SSR2, to Demitry Ministre.

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Dawn Jackson, SSR3, Data Entry, was presented the Kuwait Liberation Medal by the Kuwaiti government in January 1993. At the same time, the U.S. Army awarded her the National Defense Medal, the Asian Medal and the U.S. Ribbon for serving in the Gulf War from December 31, 1990 to May 10, 1991. She was an Administration Specialist with the 402 Civil Affairs Company, an Army reserve unit based in Hamilton Square.

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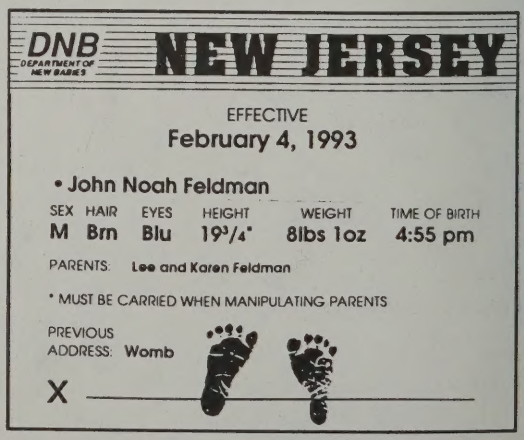
Lee Feldman, Motor Carriers Manager, and his wife, Karen, let everyone know of their blessed event in a unique way. Their birth announcement for John Noah Feldman, born February 4, was in the form of a driver license, that read: "previous address: womb," and "must be carried when manipulating parents."


DNB DEPARTMENT OF NEW BABIES
NEW JERSEY

EFFECTIVE
February 4, 1993

• John Noah Feldman

SEX	HAIR	EYES	HEIGHT	WEIGHT	TIME OF BIRTH
M	Brn	Blu	19¾"	8lbs 1oz	4:55 pm

PARENTS: Lee and Karen Feldman

* MUST BE CARRIED WHEN MANIPULATING PARENTS

PREVIOUS ADDRESS: Womb

X

Members of the Square Dance Council of New Jersey display their new license plates presented recently by Director Skip Lee and Special Services Coordinator Debbie Massari. Left to right are: Frank and Helen Cavanaugh, and Joan and David Cavenaugh.

PUBLICATIONS CORNER

We're back! May 1993 signals the return of the "Publications Corner" feature to TALE LITE.

First developed in 1990, the (then) new column told readers about Division publications they might want to know about or use and how to obtain them. In 1991, the column was temporarily put "on hold" because of communication priorities to serve the public.

After all, that's what Motor Vehicle Services is all about.

You've been reading about our initiatives in TALE LITE. As you may recall, there was the reflectorized plate program, the opening of new agencies in Rio Grande, Freehold and Elizabeth, a regional center in Eatontown, and the great move into the new MVS Headquarters building in Trenton. Changes in our operations mean changes in our publications, too.

To communicate our new programs to the public, MVS used flyers and brochures. And, we worked on our manuals. Recently updated manuals and some highlights of those publications are:

- New Jersey Bicycle Manual (February 1993)

Information on the new Helmet Law from compliance to the types of helmets you need is explained.

- New Jersey Driver Manual, 1992 Edition (October 1992)

The **MVS Information Guide** features information about agencies, regional centers, addresses, hours of operation and useful telephone numbers.

- Motorcycle Manual (October 1992)

Specific runs and scoring data for the motorcycle road test are additions to the manual.

Most publications are available from the Communications Office and our motor vehicle agencies. For answers to publication questions, or to request copies call the Communications Office, Publications Section, 609-292-6908 between 8:30 a.m. and 4:30 p.m.

Meanwhile, keep reading this column to learn more about our new publications.

Cutting the ribbon on March 25, 1993 to open the Eatontown Regional Service Center are (from left) Wilbert Nichols, Manager of the center; Eatontown Council President Theodore Lewis, Attorney General Robert J. Del Tufo, and Director Skip Lee.

Heart-felt gratitude . . .

I would like to extend my heart-felt gratitude to all those responsible for participating in, and endorsing, the program which caused the Missing Children bulletin boards to be erected in New Jersey's Motor Vehicle Agencies. (Ref. your Jan. 93 TALE LITE.)

As the father of an abducted child, it is reassuring that there is continuing concern for not only my son, Mark, but for the national menacing issue of child abduction.

Maybe someday this heinous crime of child abduction and the rise in the number of missing children can be brought to a halt. (There are over 350,000 children listed as "missing" each year!) To that end, it is my hope that the news media, companies and organizations, and people everywhere will continue to cooperate, as you are, to help bring these kids home unharmed.

As with every letter I've written since his disappearance, I ask that you continue to pray for Mark's safe return and for the strength that I need to find him. Thank you and may God bless you.

Keeping HOPE alive, I am sincerely yours,
Jody Himebaugh, dad
Cape May

Refreshing . . .

We are new residents of New Jersey. I am writing to thank you for the courteous service of people who helped us at your Cherry Hill (Route 70) Agency and the Cherry Hill Inspection Station.

We are not accustomed to an attitude that says, "Of course, we'll make mistakes. The issue is how we correct them." That's refreshing.

At the Inspection Station Robin Ringo was gracious, when she inspected our car at 9:00 a.m. and again when she did our other car at 3:00 p.m. That's a long day.

I felt this kind of service should be recognized, at least by one grateful customer.
George C. Fuller
Cherry Hill

More than pleased . . .

Back on January 5th, I wrote to you of my concern over possible delays in getting my car inspected at your Montclair Station. I am more than pleased to inform you that I need not have had any concern. I went in the middle of the month and took no more than 30-35 minutes. Certainly that is reasonable. But thank you for your attention and subsequently for arranging for your Montclair manager, Vin, to contact me and discuss possible problems. All worked out satisfactorily. Thanks again.
Donald N. Hammond
Caldwell

Personal thanks . . .

It is my pleasure to be able to share with you, some positive comments about the Division of Motor Vehicles in the State of New Jersey. I have been a resident of New Jersey for almost ten years after living in New York State, Georgia, The District of Columbia, Virginia, Maryland and Ohio. It has been my impression that the Division in New Jersey operated more efficiently than most other states. Recently my young daughter celebrated her seventeenth birthday and the next day we arrived at the Division of Motor Vehicles office in Flemington, New Jersey. She was understandably nervous and frightened. The charm of Mr. James Sweetman, Mr. Frank Capon, and Mr. Kevin Mattis, made a potentially unfortunate situation a pleasant one. I would like to express my personal thanks to you and them for this level of service and caring.
Lawrence D. Frenkel
New Brunswick

TALE LITE
Jim Florio, Governor
Robert J. Del Tufo, Attorney General
Skip Lee, Director, Motor Vehicle Services

TALE LITE Staff: Letitia Cackowsky, Toni Haney, Edyth Hetman, Debbi Hutton, George Robinson, Cora Sue Santopietro, Maureen Sczpanski and Katherine Ziolkowski. Printed at the Motor Vehicle Services Print Shop.

Employees are invited to share their newsworthy stories, opinions and ideas by calling 609-292-6908, by mailing them to the Communications Office, CN 164, Trenton, NJ 08666, or by coming in person to the 9th floor - West, 225 E. State St., Trenton, NJ.

LAPS
Department of Law and Public Safety
Division of Motor Vehicles